

Press Release

CEVA Logistics' Air Freight Division introduces two new services for air cargo customers: guaranteed capacity, time critical solution

- *Controlled capacity becomes CEVA's long-term air cargo answer through its SKYCAPACITY program, providing guaranteed and spot access*
- *New Time Critical Solution for emergency, no-fail situations*

Marseille, France April 21, 2021 – CEVA Logistics launched two new services today to strengthen its air cargo offering. First, the company announced its new SKYCAPACITY program, offering guaranteed access to global air cargo capacity for customers in a market that continues to experience volatility. In addition, the company has invested in a dedicated global team to offer its new premium Time Critical Solution, delivering custom, guaranteed transport for time-critical, no-failure shipments.

Owned, controlled capacity in a volatile market

In setting up the SKYCAPACITY program, CEVA Logistics has purchased recurring capacity on key routes to create a global network of available capacity. Current and new customers are able to benefit from CEVA's owned, controlled capacity of dozens of flights every week, offering consistent pricing and guaranteed capacity despite market peaks and lows. The network is also available as a spot cargo solution for customers.

The CEVA SKYCAPACITY network currently offers a variety of destinations to and from North and South America, Europe and Asia Pacific. The owned, controlled network spans multiple carriers and includes freighter, pax freighter and passenger capacity — all available with leading management, tracking and customs services.

Global solution for time-critical shipments

CEVA Logistics' new Time Critical Solution is ideal for clients in healthcare, automotive, aerospace or manufacturing environments, where specific parts or products are needed in emergency or short-timeframe situations. The new solution offers the reliability and security needed for emergency and rush shipments with priority placements given to ensure a 100 percent on-time shipment with the fastest routing possible. The service also includes full insurance and customs clearance, ensuring the quickest possible transit times.

To offer the worldwide service, CEVA hired a dedicated team of experienced industry veterans to offer 24/7, follow-the-sun global support, ensuring flawless implementation of the customized solutions. The one-stop-shop Time Critical Solution team will make contact regarding any request within 15 minutes, following quickly with the quoted solution. In addition, the dedicated team delivers constant monitoring and attention to every shipment. CEVA is so confident in its ability to execute its no-failure solution that if the shipment misses the deadline, the shipment cost is refunded to the customer.

Says Peter Penseel, chief operating officer, air freight, CEVA Logistics: *“CEVA Logistics is taking the necessary steps to deliver responsive logistics to our air cargo customers through these two new offerings. Our new owned, controlled capacity network provides peace of mind in the midst of a supply chain experiencing significant volatility. We have already signed long-term contracts by customers looking for stability, reliability and consistent pricing, and we believe that this program will continue to be a key differentiator in 2021 and 2022. For our new time-critical solution, CEVA is investing in an experienced team to deliver round-the-clock solutions for our customers’ time-critical shipments where failure is not an option.”*

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About CEVA Logistics

CEVA Logistics, a world leader in third-party logistics, provides and operates transportation and supply-chain solutions for large- or medium-size national and global companies. CEVA Logistics offers a broad range of services in both Contract Logistics and Freight Management thanks to its approximately 78,000 employees and 1,000 facilities in more than 160 countries. CEVA Logistics’ experienced specialists focus on seamlessly designing end-to-end customized solutions to meet the complex and rapidly evolving supply chain needs, whatever the business sector. CEVA Logistics is part of the CMA CGM Group, a world leader in shipping and logistics.

For more information, please visit

www.cevalogistics.com